

Kern Valley Healthcare District

Financial Assistance and Charity Care are Available Discharge Notice

Kern Valley Healthcare District (KVHD) offers financial assistance and charity care for eligible patients who need emergency or medically necessary healthcare services.

To learn more or get a copy of our Financial Assistance and Charity Care Policy, you can:

☎ ☎ Call our Financial Counselor at (760) 379-2681 ext. 512

✉ ✉ Email us at billing@kvhd.org

🌐 🌐 Visit our website: <https://www.kvhd.org/help-paying-your-bill/>

Eligibility

You may qualify for free or discounted care if your or your family's income is at or below 400% of the Federal Poverty Level. We offer discounts on certain high-cost coverage, uninsured patient discounts, and flexible payment plans.

How to Apply for Financial Assistance or Charity Care

Applying for financial assistance is simple! You can get the application:

🗨 🗨 In person at any of our patient registration areas at KVHD 6412 Laurel Ave., Lake Isabella, CA 93240

🌐 🌐 Online: <https://www.kvhd.org/help-paying-your-bill/>

✉ ✉ By email request: billing@kvhd.org

Covered California

You may qualify for insurance through Covered California is California's official state-run health insurance marketplace that connects California residents with brand-name health insurance plans primarily under the Affordable Care Act (ACA). It provides financial assistance to help eligible Californians afford premiums and other costs, and it's the only place to get these subsidies. Through a single application, you can find out if you qualify for financial help with a plan from a private insurer or for the state's Medi-Cal program. You can apply online at

<https://www.coveredca.com>

Hospital Presumptive Eligibility (HPE) through Medi-Cal

Hospital Presumptive Eligibility allows KVHD to approve **temporary** health coverage through Medi-Cal for eligible applicants using an electronic application. The HPE application must be completed on the date of service. Hospital Presumptive Eligibility determinations are based on the applicant's self-attestation of facts, and no other forms of proof are required.

More Help - Understanding Your Bill

There are organizations that will help you understand the billing and payment process, as well as information regarding Covered California and Medi-Cal presumptive eligibility programs. There are free consumer advocacy organizations that will help you understand the billing and payment process. You may call the **Health Consumer Alliance at 888-804-3536** or go to <https://healthconsumer.org> for more information.

Shoppable Services

You can find NIHD prices and estimates (before discounts) on many common services online: https://apps.para-hcfs.com/PTT/FinalLinks/Kern_Valley.aspx

Hospital Bill Complaint Program

The Hospital Bill Complaint Program is a state program, which reviews hospital decisions about whether you qualify for help paying your hospital bill. **If you believe you were wrongly denied financial assistance, you may file a complaint with the Hospital Bill Complaint Program.** Go to HospitalBillComplaintProgram.hcai.ca.gov for more information and to file a complaint.

ATTENTION: If you need help in your language, please call (760) 379-2681 EXT 512 or visit Kern Valley Healthcare District. The office is open 8:00 am to 4:30 pm and located at 6412 Laurel Ave., Lake Isabella, CA 93240. Aids and services for people with disabilities, like documents in braille, large print, audio, and other accessible electronic formats are also available. These services are free.

ATENCIÓN: Si necesita ayuda en su idioma, llame al (760) 379-2681 EXT 512 o visite Kern Valley Healthcare District. La oficina está abierta de 8:00 am a 4:30 pm y está ubicada en 6412 Laurel Ave., Lake Isabella, CA 93240. También se encuentran disponibles ayudas y servicios para personas con discapacidades, como documentos en braille, letra grande, audio y otros formatos electrónicos accesibles. Estos servicios son gratuitos.

注意：如果您需要您語言的協助 請致電 (760) 379-2681 EXT 512 或造訪克恩谷醫療區。該辦公室的營業時間為上午 8:00 點至下午 4:30 點，地址為 6412 Laurel Ave., Lake Isabella, CA 93240。也為殘疾人士提供幫助和服務，例如點字、大字體、音訊和其他無障礙電子格式的文件。這些服務是免費的。

LƯU Ý: Nếu bạn cần trợ giúp bằng ngôn ngữ của mình, vui lòng gọi (760) 379-2681 EXT 512 hoặc đến Khu chăm sóc sức khỏe Kern Valley. Văn phòng mở cửa từ 8:00 giờ sáng – 4:30 giờ chiều và tọa lạc tại 6412 Laurel Ave., Lake Isabella, CA 93240. Hỗ trợ và dịch vụ dành cho người khuyết tật, như tài liệu bằng chữ nổi, chữ in lớn, âm thanh và các định dạng điện tử dễ tiếp cận khác cũng có sẵn. Những dịch vụ này là miễn phí.

PAUNAWA: Kung kailangan mo ng tulong sa iyong wika, mangyaring tumawag sa (760) 379- 2681 EXT 512 o bisitahin ang Kern Valley Healthcare District. Ang opisina ay bukas 8:00 am - 4:30 pm at matatagpuan sa 6412 Laurel Ave., Lake Isabella, CA 93240. Available din ang mga tulong at serbisyo para sa mga taong may kapansanan, tulad ng mga dokumento sa braille, malalaking print, audio, at iba pang naa-access na electronic format. Ang mga serbisyonang ito ay libre.

주의: 귀하의 언어로 도움이 필요하시면 (760) 379-2681 EXT 512 로 전화하시거나 Kern Valley Healthcare District 를 방문하십시오. 사무실은 오전 8:00 시부터 오후 4:30 시까지 운영되며 주소는 6412 Laurel Ave., Lake Isabella, CA 93240 입니다. 점자 문서, 큰 활자체, 오디오 및 기타 접근 가능한 전자 형식의 문서와 같은 장애인을 위한 지원 및 서비스도 제공됩니다. 이러한 서비스는 무료입니다.

ՈՒՇԱԴՐՈՒԹՅՈՒՆ. Եթե ձեր լեզվով օգնության կարիք ունեք, խնդրում ենք զանգահարել (760) 379-2681 EXT 512 հեռախոսահամարով կամ այցելել Kern Valley Healthcare District: Գրասենյակը բաց է առավոտյան 8:00-ից մինչև երեկոյան 4:30-ը և գտնվում է 6412 Laurel Ave., Lake Isabella, CA 93240 հասցեում: Հաշմանդամություն ունեցող անձանց համար նախատեսված օժանդակ միջոցներ և ծառայություններ, ինչպիսիք են փաստաթղթերը բրայլյան, խոշոր տպագիր, աուդիո և այլ մատչելի էլեկտրոնային ձևաչափերով, նույնպես հասանելի են: Այս ծառայություններն անվճար են:

760 (379-2681 EXT 512) B، لطفاً از دارن مک ن ب ان خود ه ز ب ر/ت توجه: اه مراقب از ناح ع د:گ ب تماس

بهداش Kern Valley 6412 Laurel از است و در ب عد از ظهر 4:30 ب از ساعت 8:00 صبح تا: د. این دف د کن ع از د ب ه Ave., Lake Isabella, CA 93240 ب، مانند اسناد ب برای افراد دارای معلول و خدمات واقع شده است. خدمات

ند ان هس ع ند. این خدمات را موجود ه: س ن: ل دس ب ق و ن: ه، چاپ درشت، صدا، و سایر فرمت های ال د خط ب.

ВНИМАНИЕ: Если вам нужна помощь на вашем языке, позвоните по телефону (760) 379- 2681 EXT 512 или посетите медицинский округ Керн-Вэлли. Офис открыт с 8:00 до 16:30 и расположен по адресу 6412 Laurel Ave., Lake Isabella, CA 93240. Также доступны вспомогательные средства и услуги для людей с ограниченными возможностями, такие как документы, написанные шрифтом Брайля, крупным шрифтом, аудио и другие доступные электронные форматы. Эти услуги бесплатны.

KVHD 6508/2 9.25 SJ

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KVHD 6508/3 9/25 SJ